



SERVICES NOT COVERED BY INSURANCE

To all Our Patients

As you know, we are committed to providing you the very best eye care available. Unfortunately, some health insurance companies do not always cover all the services that may be provided during your child's eye examination. **Routine Eye Exams and Refractions** are often not covered as a result, we may have to charge for these services, separate from any co-payment you might have.

What is a Routine Eye Exam?

A routine eye examination is an exam to make sure your child's eyes are healthy but your child is not experiencing any particular problems with the eyes. If your child complains about blurry vision, pain in and around eyes, itchy red eyes, or some other problems please make sure you let us know, because your visit may be covered by your insurance company. However, if your child simply needs to get eyeglasses or contact lenses most insurance companies will **not** cover the eye exam. Unfortunately, these rules and restrictions are set by your insurance company and we must abide by them.

What is Refraction?

Refraction is an exam that is done to determine whether a child is nearsighted, farsighted, has astigmatism, and whether glasses are necessary or need to be changed. This is an essential part of any eye examination and it is very important for children of all ages from infancy to adult; it identifies problems such as amblyopia (also known as lazy eye) and strabismus (also known as crossed eye) as well as helping determine why your child might have failed a vision screening at school or at the pediatrician or family practitioner's office. The refraction is critical in **helping determine precisely how well your child can see**. If your child's vision cannot be corrected with glasses, they might have some other eye disease, and a refraction is the only way we can effectively determine this. Unfortunately most medical insurances will not pay for a refraction, although it is a fundamental part of a comprehensive eye examination. With that being said, please make sure you review your insurance policy carefully as some companies may provide reimbursement for this service. However, either way, you will have to pay for this service on the day of your child's exam.

Thanks for trusting your child's eye care needs with us.